

# WHERE CAN I GET HELP IF I'M STRUGGLING

## WITH OUR HOUSEHOLD WASTE?

Albany households have done an incredible job adjusting to the FOGO system, and together we reduced the amount going to landfill from our kerbside general waste bins by a huge 40% in the first 12 months – but we know it hasn't been easy for everyone.

Our Waste Team is here to help, and we encourage you to get in touch with us if you are struggling.

You can also check out the tips at [www.albany.wa.gov.au/waste](http://www.albany.wa.gov.au/waste) or scan the QR Code below.

If you are doing all you can to reduce your waste but your household still produces more than will fit in your bin, you may need to use another means of waste disposal, such as:

- Take additional waste to the Hanrahan Road Waste Facility – use the Waste Pass that comes with the annual Rates Notice or pay per load.
- Use bulk verge collections for big household items (every two years) and garden waste (annually).
- Request collection of additional bins for a fee. Contact our Rates Team on 6820 3000 or [rates@albany.wa.gov.au](mailto:rates@albany.wa.gov.au) for details.
- If your additional waste is due to a medical condition contact the Waste Team to discuss options on 6820 3000 or [fogo@albany.wa.gov.au](mailto:fogo@albany.wa.gov.au)
- Investigate collection of additional waste by a commercial provider.
- For one-off occasions, consider asking a friend or neighbour if you can put excess rubbish in their bin. You must have consent of the owner before putting your rubbish in any bin belonging to another resident.

\*Remember it is an offence to put domestic rubbish in public place bins or to dump waste. Make sure your bin lids are closed to avoid litter escaping into our beautiful environment.



For more information visit  
[www.albany.wa.gov.au/waste](http://www.albany.wa.gov.au/waste)