

WASTE INFORMATION FOR SHORT-TERM HOLIDAY ACCOMMODATION PROVIDERS

If your short-term holiday accommodation property receives the City of Albany's 3-bin kerbside service, you must have the right arrangements in place so your guests can use the service correctly.

Bins, caddy and liners

For your guests to use the City's bin service, your property will need:

- 1 x 240L yellow-lidded recycling bin
- 1 x 240L lime green-lidded FOGO (Food Organics Garden Organics bin)
- 1 x 140L red-lidded general waste bin
- A kitchen caddy with a 7-8L capacity to collect food scraps
- A supply of compostable kitchen caddy liners

The property owner is responsible for purchasing bins and keeping them in good condition. One roll of 75 compostable caddy liners per residence is available free every six months from Fossicker's Tip Shop.



Bin collections

The collection schedule is:

- FOGO and general waste bins one week, and
- Recycling bin the opposite week.

From mid-December to mid-February the FOGO bin will be collected weekly.

Use the City's Waste Collection Map to check the schedule for your address: www.albany.wa.gov.au/waste.

Bins must be presented at the kerbside for collection by 6am on the designated collection day, and should be returned to the property within a reasonable time. To ensure bins are collected, and to stop litter escaping into the natural environment, bin lids must be closed.

It is recommended that a caretaker checks and presents bins, however if your guests are responsible for putting the bins out, make it clear what you expect them to do by:

- Including bin collection information in your house rules or rental terms;
- Downloading a collection calendar from the City's website and place it on the fridge;
- Making sure inside and outside bins are clearly labelled; and
- Encouraging your visitors to use the Recycle Right app to understand what goes in each bin.

If you use a local business or caretaker to take the kerbside bins out, ensure they know the bin collection requirements.

Prepare visitors for using the bin service

It is your responsibility to help your guests to understand the 3-bin FOGO service at your property. Including information in your property description or rental agreement will help to ensure that the bins are used correctly. You may wish to use this wording:

This property uses a 3-bin kerbside FOGO service. This includes:

- *A lime-green lidded FOGO bin for ALL your food scraps and garden waste;*
- *A yellow-lidded recycling bin for clean paper and cardboard (flattened), empty and rinsed glass jars and bottles, aluminium and steel cans, and plastic bottles and containers; and*
- *A red-lidded general waste bin for items that don't go in the other bins.*

You'll find a small caddy in the kitchen to collect your food scraps before taking them to the FOGO bin outside, and a roll of compostable caddy liners.

To check what goes in each bin, refer to the information provided at the property or download the Recycle Right app. Help us reduce waste to landfill by using the right bins when you stay with us.



You may also wish to provide your guests with some of the waste resources available on the City's website, including waste sorting information in different languages, posters and sticker templates. Visit www.albany.wa.gov.au/waste and go to the Waste Resource Library page.

Bin contamination

Contamination occurs when rubbish is put in the wrong bin. When bins are contaminated, recyclable or compostable waste may go to landfill instead. The City of Albany and our waste contractors have systems in place to identify and address contamination, including kerbside monitoring and in-truck video surveillance to allow drivers to observe the contents of bins as they are emptied.

If contamination is identified in the bin at your property, you will be notified by a letter and/or a sticker on the bin. If contamination is identified by the driver, the bin may not be emptied. In this case you are encouraged to contact Cleanaway on 6801 7500 as soon as possible to promptly address the contamination and arrange for the bin to be cleared.

Alternative waste options

The City's 3-bin FOGO service is designed for residential use. If this service does not meet the requirements of your holiday home business, you may need to consider an alternative:

- Request additional waste services to be added to your rates (fees apply)
- Investigate collection of additional waste by a commercial provider.

More information

City of Albany's Waste Team

Phone: 6820 3000

Email: fogo@albany.wa.gov.au

Website: www.albany.wa.gov.au/waste

Cleanaway

Phone: 6801 7500

Email: albany@cleanaway.com.au

